

Statement on use of third-party components with the Bosch eBike system

The Bosch eBike system consists of a drive unit, control unit, battery and app. For maximum efficiency, convenience and, above all, safety, all components in this complex system are precisely matched to one another in compliance with the statutory regulations and standards and interact in a perfectly coordinated manner.

The correct functioning and the maximum safety of the system and of the individual Bosch components can only be assured if original Bosch components are installed throughout. It should be noted that Bosch does not perform any technical testing of third-party components and that these are therefore not technically approved by Bosch for system use.

As outlined in the operating instructions, it is strongly recommended that only original Bosch batteries that have been approved by the manufacturer for the eBike in question must be used. When using third-party batteries, there is a risk of unforeseen system failures and even system damage. Moreover, if batteries from other suppliers are used, EMC conformity (Electromagnetic Compatibility) cannot be guaranteed and there may be an increased risk of fire and injury. The use of third-party batteries may result in Bosch rejecting any resulting claims.

Bosch batteries should also only be charged using original Bosch chargers. When using third-party chargers, a fire hazard can also not be ruled out.

There are currently a number of third-party battery suppliers on the market that claim compatibility with Bosch systems. Bosch does not cooperate with other battery suppliers and does not perform any technical testing for their approval in conjunction with Bosch eBike systems.